

# CHAPTER 6: TROUBLESHOOTING

## 6.5 ERROR MESSAGES ON THE CONSOLE

| Class Level | Error Code | Description   | Conditioned  | Solution  |
|-------------|------------|---|--|---|
| B           | 0140       | Incline motor operation fail.   | When the elevation is supposed to move, it does not. When the error happens, the elevation will be locked. The command initialize is needed to unlock. | <ol style="list-style-type: none"> <li>1. Check connection of the elevation motor.</li> <li>2. MCB LED check.</li> <li>3. Replace the incline motor.</li> </ol>                                 |
| C           | 01A0       | Incline motor disconnection.  | When the elevation position cable is not connected.  | <ol style="list-style-type: none"> <li>1. Check connection of the elevation motor.</li> <li>2. MCB LED check.</li> <li>3. Replace the incline motor.</li> </ol>                                 |
| C           | 01A4       | Main motor U phase disconnection.                                     | Main motor U phase wire disconnected.  | <ol style="list-style-type: none"> <li>1. Check the connection of the motor.</li> <li>2. Replace the motor.</li> <li>3. Replace the MCB.</li> </ol>   |
| C           | 01A5       | Main motor V phase disconnection.                                     | Main motor V phase wire disconnected.  | <ol style="list-style-type: none"> <li>1. Check the connection of the motor.</li> <li>2. Replace the motor.</li> <li>3. Replace the MCB.</li> </ol>   |
| C           | 01A6       | Main motor W phase disconnection.                                     | Main motor W phase wire disconnected.  | <ol style="list-style-type: none"> <li>1. Check the connection of the motor.</li> <li>2. Replace the motor.</li> <li>3. Replace the MCB.</li> </ol>   |
| C           | 01A8       | Main motor over current.  | Main motor over current (7 Amps)   | <ol style="list-style-type: none"> <li>1. Check the connection of the motor.</li> <li>2. Check the condition of the deck / belt.</li> <li>3. Do an amp check.</li> </ol>                        |
| C           | 01AB       | Inverter error.   | Internal error of the inverter.  | <ol style="list-style-type: none"> <li>1. Check the MCB errors.</li> <li>2. Replace the MCB.</li> </ol>   |
| C           | 01AD       | Inner electron over temperature: motor over loading.                  | When it thinks the user is over 130 KG (350 lbs) making the motor overload.  | Check the condition of the deck / belt, replace as needed.  |
| C           | 02A0       | Main motor fail.  | The belt does not move when it is supposed to move.  | <ol style="list-style-type: none"> <li>1. Check the power input connections.</li> <li>2. Do a resistance check on the motor, replace if needed.</li> <li>3. MCB replacement.</li> </ol>         |
| C           | 02A1       | Over AC power input voltage.  | Power input voltage over range.  | Check the power input connections.  |
| C           | 02A2       | Over / low DC bus voltage.  | Power input voltage over range.  | Check the power input connections.  |
| C           | 02A8       | Inverter circuit of motor driver failed.                              | Motor resistance is closed.  | Do a resistance check on the motor, replace if needed.  |
| C           | 02AD       | MCB over temperature.   | MCB over temperature.  | <ol style="list-style-type: none"> <li>1. Check the MCB temperature.</li> <li>2. Check the cooling fan for function.</li> <li>3. Replace the MCB.</li> </ol>                                    |
| C           | 02B5       | Inverter senses the normal rated current is over 150% for 60 seconds. | Inverter senses the normal rated current is over 10.5 Amps for at least 60 seconds.  | Check the connection of the motor.  |
| C           | 02B6       | Speed up is over current.   | Software error.  | Check the condition of the deck / belt, replace as needed.  |
| C           | 02B7       | Speed down is over current.   | Software error.  | Replace the MCB.  |
| C           | 02B8       | Running status over current.  | Software error.  | <ol style="list-style-type: none"> <li>1. Check the connection of the motor.</li> <li>2. Check the condition of the deck / belt, replace as needed.</li> </ol>                                  |
| C           | 02B9       | The inner memory IC data write error.                                 | MCB failure.   | Replace the MCB.  |
| C           | 02BA       | The inner memory IC data read error.                                  | MCB failure.   | Replace the MCB.  |
| C           | 02BC       | Ground connection of fuse error.                                      | MCB failure.   | Replace the MCB.  |
| C           | 02BD       | Inverter hardware interrupt error.                                    | MCB failure.   | Replace the MCB.  |
| C           | 04A0       | No communication response.  | Digital Communication failed.  | <ol style="list-style-type: none"> <li>1. Check the console cable connection at the MCB and UCB.</li> <li>2. Check the MCB LEDs.</li> <li>3. Replace the console cable, MCB, or UCB.</li> </ol> |